

Appointment of Authorised Representative

Dear Customer,

If you wish to appoint an Authorised Representative to deal with us on your behalf, please:

1. carefully read the important notes below;
2. carefully complete the form on the next page;
3. take it, with some proof of your identity, to a witness as indicated next;
4. sign it in the presence of a lawyer or doctor or pharmacist or Centrelink officer or member of police as witness; and
5. post it to us at PO Box 973 BURNIE TAS 7320.

Important notes:

1. What is an Advocate?

An 'Advocate' you appoint can deal with us on your behalf (including making a complaint) but:

- (a) cannot change your account or services; and
- (b) cannot act on your behalf or access your information unless you are present and agree.

2. What is an Authorised Representative?

An 'Authorised Representative' you appoint can deal with us on your behalf as your agent (including making a complaint) and:

- (c) if you give them limited rights: has only those rights including any limitations you specify on access to your information; and
- (d) if you do not give them limited rights: has power to act and access information as if they are you.

1. We may accept a person who holds an appropriate Power of Attorney or Guardianship Order as Authorised Representative for a customer. Please forward a certified copy of the Power of Attorney or Guardianship Order together with this form (signed by the Attorney or Guardian for the customer). We may need to have the documents checked before we can accept the appointment.
2. To protect your privacy and security and to minimise the risk of fraud, our requirement is that this Appointment be submitted by post as a signed original, witnessed by a lawyer or doctor or pharmacist or centrelink officer or member of police.

Appointment of Authorised Representative

To: Tas Communications Pty Ltd

Date: _____

My account type(s) Internet Point to Point
Account Holder Name¹ _____
Internet Username _____
Telephone Number _____
My account ID or Email Address (if available) _____

I wish to appoint an Authorised Representative
The person I appoint is _____
Their email address is _____
Their landline number is _____
Their mobile number is _____
Their physical address is _____
Limitation/s on authority of Authorised Representative
Limitations² _____

My appointment and authority
I authorise you to deal with the above person as my Advocate or Authorised Representative

I acknowledge responsibility for anything my Authorised Representative does on my behalf within their authority as described in this Appointment. I release you from any claim I might otherwise have against you, based on anything you do in reliance on this Appointment

You may assume that you are dealing with the relevant person if they identify themselves as such when you contact any of the contact numbers / addresses above.

The appointment continues until I revoke it in writing

My signature _____

Signature of witness _____

Name of witness _____

Address of witness _____

Witness Qualification Lawyer / doctor / pharmacist / centrelink officer / police officer

Confirmation by witness _____

I confirm that the person signing above has produced evidence of their identity

¹ Please note that this must be the actual account holder

² Complete if applicable